

## **About FINVASIA:**

Finvasia is an award winning Fintech Company that has clients in over 96 countries. We have a diversified business model, offering services ranging from asset management, investment banking, and capital market advisory, currency hedging to brokerage services in commodities, equities and derivatives. We create and develop technology that aims at changing the landscape of financial services across India as well as globally. With offices in India, UK and Australia, our team is over 100 people strong and growing. We foster a start-up culture in a flat structure organization where every individual is directly responsible for his or her own performance. We are looking for highly energetic individuals who strive to deliver performance and can work beyond the simple scope of their basic responsibilities.

Successful candidates are paid compensation which is at par or above industry standards, along with additional performance based bonus.

## **Job Openings (15 – 20)**

### **Client Support**

This is an excellent opportunity for someone who is looking to make a career in investment finance and exposure to global financial market. We are looking for ambitious and energetic candidates who will be responsible for managing client queries and issues. This role requires excellent client communication, ninja task management and awesome task prioritisation skills. The goal is to drive sustainable financial growth through boosting sales and forging strong relationships with clients.

Successful candidates will be provided with formal training by respective departments head

You will be the front of the company & will be responsible for

- Working across both inbound and outbound customer service
- Interacting with our potential & existing clients across the globe, about a range of financial products & services that we offer.
- Delivery of exceptional service through phone and email communications with clients.
- Provide live chat support to clients.
- Taking ownership of client queries and using your industry knowledge and experience to overcome challenges and solve problems.
- Organising, scheduling and liaising with different departments in the company to resolve client issues

Since we deal in domestic and global markets, working hours can vary based on markets assigned. Candidates must be willing to work in evening shifts, if required (evening shifts employees are compensated with additional allowance). This is a demanding position and is suitable for candidates who have the ability to work under pressure.

### **Joining Location: Mohali**

### **Compensation Summary:**

The selected candidates will be offered a base salary of Rs. 3L per annum. In addition to the base salary, the employee will be eligible for performance based bonus which is paid on an annual basis. Successful candidates will go through a probation period of 180 days during which they will be provided relevant on job training and will be compensated with a monthly stipend of Rs. 21,000.

**Selection Process:**

The selection process will be divided into three parts as follow:

1. Written Test: 30 mins, will include analytical questions
2. Group Discussion: 30 mins, preferably in batches of 10 students each
3. Interview: 20 mins per shortlisted candidate.

**Candidate Eligibility Criteria:**

1. Should have secured above 60% in both 10<sup>th</sup> and 12<sup>th</sup> standard
2. A formal coursework in portfolio management or related field will be a plus.
3. Should be a post graduate with current GPA of at-least 7
4. Should not have already accepted a job offer from another company

**Terms & Conditions Applicable to Successful Candidates:**

1. Two-year Indemnity Bond.
2. Indemnity Collateral of Rs 1 Lac, which will be refunded back to the selected candidate after successful completion of indemnity bond Tenure.